



Department of Procurement Services

160 South Hollywood Street · Room 126 · Memphis, TN 38112 · (901) 416-5376

April 15, 2021

RE: RFP 04212021 – **IEP Reimbursements Q&A #2**

Dear Responders:

This Q&A forms a part of the Contract Documents and modifies the Specifications dated April 5, 2021. The Bidder shall acknowledge receipt of this Q&A in the respondent's submission. Failure to do so may subject the Bidder to disqualification.

Item #1

Question and Responses –Please see below for questions and responses to the following items listed below.

Question #1

How many billable providers (therapists) have not completed the credentialing process for SY20/21 for each of the 3 MCOs?

Response

At this time all have been submitted, 2-5 still awaiting approval from MCO's.

Question #2

What types of services have been successfully billed in each of the past 3 school years?

Response

OT, PT, SLP, and AUD.

Question #3

What was the amount of reimbursement received by school district for each of the 3 past school years?

Response

Information not available.

Question #4

Does the district create, submit, obtain, and upload/enter physician orders or will the vendor be responsible for this?

Response

This will be a shared responsibility. The District as well as, the vendor will seek to obtain physician orders. The District will upload and enter the information once received.

Question #5

How many billable providers does the district have?

Response

Information not available.

Question #6

How many non-billable providers will need access to the documentation software?

Response

All providers will need access to documentation software, billable/non-billable.

Question #7

Does the district require that documentation of services delivered be entered on all students or only those with TennCare?

Response

All students.

Question #8

What is the current percentage or number of students with TennCare with no parental consent form?

Response

Information not available.

Question #9

What is the current percentage or number of outstanding physician orders?

Response

Information not available.

Question #10

Does the district know, and can they provide the amount of missed reimbursements due to not having parental consent?

Response

Information not available.

Question #11

Does the district know, and can they provide the amount of missed reimbursements due to not having a physician order?

Response

Information not available.

Question #12

Will the district continue to utilize their current IEP management software?

Response

Yes.

Question #13

Other than required data elements for claims submission, are there any other data elements the district expects the awarded vendor to capture in their documentation and billing software?

Response

Document storage, documentation, and logging software.

Question #14

Does the district utilize SLP Assistants with Tennessee health licenses for provision of reimbursable services?

Response

As long as the SLP holds certificate of clinical competence (3 C's).

Question #15

Are you requesting that the vendor obtain and maintain physician orders for therapy services?

Response

Yes

Question #16

How does SCS propose to handle costs associated with the credentialing and licensure process (ASHA dues, new licensure fees, transcripts, Dept of Health biennial licensure, etc)?

Response

All SCS Board hired providers will be reimbursed by the District, Contract providers will handle their own expense for required credentials.

Question #17

Does the district plan to seek reimbursement for all eligible school nursing services, or only the nursing services included in an IEP?

Response

Only the nursing services within the IEP.

Question #18

Has the district been audited by any of the MCO's or TennCare anytime since beginning to submit claims for IEP services? If so, what were the results?

Response

YES, and the findings were favorable.

Question #19

Please describe details of acceptable process of integration with EdPlan, given that EdPlan does not allow any importing of data from service documentation software other than their own.

Response

This information is not available.

Question #20

Regarding: #21. Service documentation that includes ease of migration of information from IEP (goals / objectives) and to IEP (present levels of performance) -- what types of integration/migration of data does EdPlan allow?

Response

SCS currently does not allow any exports to any third party entities.

Thank you,

Procurement Services